**Role A**

**Round 1- Sample**

**Outreach worker**: You are meeting a client at an event, tell them about CalFresh and encourage them to apply.

**Round 2**

Different scenario

**Round 3**

Different scenario

**Round 4**

Different scenario

**Role B**

**Round 1- Sample**

**Client**: You went to visit your sister in San Mateo, and you got this flyer at the food pantry about ABAWDs and work requirement but you don’t understand. When the outreach worker tells you it doesn’t apply here, you ask if it applies to your sister in San Mateo.

**Round 2**

Different scenario

**Round 3**

Different scenario

**Round 4**

Different scenario

**Role C**

**Round 1- Sample**

**Observer**: Observe and provide feedback on words used and body language after role play.

**Round 2**

Different scenario

**Round 3**

Different scenario

**Round 4**

Different scenario

**Role D**

**Round 1- Sample**

**Observer & Facilitator**: Observe and facilitate discussion, ask the outreach worker what was hard for them, ask the client how they felt, ask the observer for feedback and provide your own feedback on words used and body language.

**Round 2**

Different scenario

**Round 3**

Different scenario

**Round 4**

Different scenario